

## Terms and Conditions for bunq Redeem Bookkeeping Software Cost Promo

### 1. General

- 1.1. These terms and conditions are applicable to the promotional campaign “bunq Redeem Bookkeeping Software Cost Promo” (“**Promotion**”) from bunq B.V. (“**bunq**”). The promotion is intended to promote the use of bunq’s Business SuperGreen subscription.

### 2. Promotion period

- 2.1. The promotion period runs from the 21st of July 2020 until (and including) the 27th of July 2020 (“**Promotion Period**”).

### 3. Participation

- 3.1. Do you want to participate in the promotion? Activate a Business SuperGreen account or upgrade your Business account to a Business SuperGreen account in the Promotion Period to automatically be entered in the daily drawing to be able to redeem your bookkeeping software costs.
- 3.2. Participation is only open to Business users who upgrade their Business account to Business SuperGreen or new users who open a Business Supergreen account in the Promotion Period.
- 3.3. Users must be at least 18 years of age to participate in the Promotion.
- 3.4. User must reside at the address currently registered in the Business or Business SuperGreen account.
- 3.5. By participating in the Promotion, you acknowledge that you accept and agree to these terms and conditions.
- 3.6. bunq employees and other persons directly involved in the organization of this Promotion are excluded from participation.
- 3.7. We will exclude you from participation in case: **(i)** we know or suspect you (have) misuse(d) our services, **(ii)** we feel that you have acted in conflict with the goal of the promotion or **(iii)** if we believe you (tried to) damage(d) our reputation. In addition, we reserve the right not to pay out a prize to you in case one of the aforementioned situations becomes applicable to you. In this case we will draw another winner to replace you.
- 3.8. Bookkeeping software refers to software which business users use to handle their accounting, payments, expenses or invoicing. Whether or not certain software qualifies as bookkeeping software under this Promotion is to be determined by bunq.

### 4. Prize

- 4.1. The compensation per user is a maximum of €100. As such, the total prize pool for the Promotion amounts to €700.
- 4.2. The €100 compensation does not apply to the subscription cost of your bunq account.
- 4.3. The compensation will be transferred within 14 days after announcement of the winner to the bunq account of the winner.
- 4.4. Prizes are personal, non-negotiable and non-transferable.

### 5. Winner

- 5.1. During the Promotion Period, each day one winner will be drawn.

- 5.2. The winner is either the natural or legal person that owns the account, depending on whichever situation is applicable.
- 5.3. If the picked winner is not eligible for participation, another winner will be drawn. This process will continue until an eligible winner has been drawn.
- 5.4. Picked winners will have to confirm their participation in the Promotion in a support chat. Once a winner has been picked, he or she will receive an email and an in-app announcement where the user must confirm participation before 15:00 that same day. Failure to reply before 15:00 will result in forfeiture of the prize by the user.
- 5.5. In addition to provision 5.4, picked winners must also provide a valid invoice from their bookkeeping software. A maximum of three (3) months will be compensated for. The issuing date of the invoice may not be earlier than the 21st of July 2019. Failure to provide a valid invoice before 15:00 will result in forfeiture of the prize by the user.
- 5.6. If user fails to confirm their participation or provide a valid invoice as mentioned in provision 5.4 and/or 5.5, a new winner will be drawn.
- 5.7. We may ask you for additional identification in the event you win a prize. If you do not comply with our request for additional identification within a reasonable time, you will lose the right to your prize and we will draw a new winner.
- 5.8. Condition for receiving your prize is that you allow us to mention you and the fact that you've won this Promotion (including your name and picture), now and in the future, free of charge, for promotional purposes, via any channel. If you do not agree to this condition, you will lose the right to your prize and we will draw a new winner.
- 5.9. Picked winners must retain an active Business SuperGreen subscription until the prize has been paid out (as mentioned in provision 4.3). Termination of your bunq account, a permanent or temporary block of your account or alteration of your chosen subscription before the prize has been paid out will lead to forfeiture of the prize by the picked winner.

## **6. Liability**

- 6.1. Participating is at your own risk. We accept no liability for damages of any kind resulting from your participation in the promotion and our use of your personal details.
- 6.2. We assume no liability in case a winner loses his or her right to a prize based on provisions 5.3, 5.4, 5.5, 5.7, 5.8 or 5.9 or if the winner refuses to accept the prize.

## **7. Miscellaneous**

- 7.1. The bunq terms and conditions of both Business and Business SuperGreen accounts apply. These terms and conditions can be found on our website ([www.bunq.com](http://www.bunq.com)).
- 7.2. We may, at our own discretion and without prior notice, change these rules and/or prizes and/or terminate the Promotion prematurely, without being held liable for damages.
- 7.3. The Promotion and these terms and conditions are governed by Dutch law. Mandatory (consumer protection) laws of your country of residence will remain valid/applicable.

- 7.4. For your convenience, these terms and conditions have been translated in several other languages. In case of any discrepancies or conflicts between the different versions, the Dutch version will prevail. We can provide these to you on request.
- 7.5. Any dispute, controversy or claim shall be resolved by the relevant court of Amsterdam, the Netherlands. or by the court of your place of residence.
- 7.6. For complaints or questions, you can contact us via our support chat or by sending an email to [support@bunq.com](mailto:support@bunq.com). Our address is Naritaweg 131-133, 1043 BS Amsterdam.