

Extended Warranty & Purchase Protection Cover

Insurance Product Information Document

This policy is underwritten by Inter Partner Assistance SA (IPA) which is fully owned by the AXA Partners Group. Inter Partner Assistance is a Belgian firm authorised by the National Bank of Belgium and subject to limited regulation by the Financial Conduct Authority. Details about the extent of its regulation by the Financial Conduct Authority are available from us on request. Inter Partner Assistance SA firm's registered number is 202664.

Company: Inter Partner Assistance

Product: Mastercard Bunq B.V. - Green Card

The information provided in this document is a summary of the key features and exclusions of the policy and does not form part of the contract between us. Full details about the product is provided in your policy documents.

What is this type of insurance?

This insurance provides assistance in the event of certain travel emergencies, which impact the safety and security of you, your travel companions or your close relatives.



What is insured?

Extended Warranty

- ✓ You are covered for repair costs of an eligible item after mechanical breakdown during the extended warranty period.
- ✓ Repair expenses will be paid up to the original purchase price paid for the eligible item, up to the limit shown in the benefit table.
- ✓ Where an eligible item is part of a pair or a set, cover will extend only to the eligible item in respect of which there has been a mechanical breakdown and not to the rest of the pair or set.

Purchase Protection

- ✓ In the event of theft and/or accidental damage to an eligible item within 90 days of purchase, we will, at our option, replace or repair the eligible item or credit the cardholder account an amount not exceeding the purchase price of the eligible item, or the single item limit shown in the benefit table whichever is lower.



What is not insured?

Extended Warranty

- ✗ Non-electrical items.
- ✗ Mobile telephones, electric gardening tools, communication and computing items (such as desktop PCs, laptops, monitors, photocopiers, fax machines, scanners, game consoles, modems, notebooks, tablet computers), computer software and other accessories to computers not fully assembled by the manufacturer.
- ✗ Items not bought as new, or modified, rebuilt or refurbished items.

Purchase Protection

- ✗ Events not connected to theft or damage caused by accident.
- ✗ Eligible items which were used before purchase, second-hand, altered, or bought fraudulently.
- ✗ Theft not reported to the police within 24 hours of discovery and a written report obtained.



Are there any restrictions on cover?

These exclusions apply throughout your policy:

- ! Claims where you have not provided the necessary documentation requested by us on page 9 at your expense. We may also ask for more documentation than what is listed to substantiate your claim.
- ! Any costs you would have been required or been expected to pay, if the event resulting in the claim had not happened
- ! Any circumstances you are aware of that could reasonably be expected to give rise to a claim under this policy.



Where am I covered?

- ✓ Worldwide



What are my obligations?

- ✓ We ask that you notify us within 28 days of you becoming aware that you need to make a claim and that you return your completed claim form and any additional information to us as soon as possible.
- ✓ You must report all incidents to the local police in the country where it occurs and obtain a crime or lost property report, which includes an incident number.
- ✓ You must not abandon any property for us to deal with and keep any damaged items as we may need to see them.



When and how do I pay?

The cardholder does not pay for the insurance, the insurance cover is provided as a free of charge benefit to the cardholder. Mastercard will pay AXA for the insurance cover.



When does the cover start and end?

Purchases made after 27/01/2020 or after the start date of your covered card (whichever is later) are covered. Cover will end when the card account is terminated or when these benefits are cancelled or expire.



How do I cancel the contract?

These benefits are included with your covered card, the benefits cannot be cancelled separately. If you cancel the covered card the cover will end and all benefits will stop. Please see your Credit Card agreement for full details of how to cancel the covered card.