



GAME RULES

1. General

These game rules are applicable to the promotional campaign "Switch Service Promotion" from bunq B.V. (hereinafter the "promotion"). The promotion is intended to promote use of bunq's implementation of the Dutch Switch Service.

2. Participation

- 2.1. Do you want to participate in the promotion? Simple, enable the Dutch Switch Services with the aim to switch from a non-bunq account to your own bunq premium or business account during the promotion period and you will participate automatically.
- 2.2. Participation in the promotion is only open for residents of the Netherlands who are 18 years or older during the entire promotion period.
- 2.3. bunq employees and other persons directly involved in organising this promotion are excluded from participation.
- 2.4. By participating in the promotion you accept and agree to these game rules.
- 2.5. Your participation in the promotion will immediately end if your bunq account gets blocked or if the switch service on your account gets cancelled, rejected or otherwise ends (for whatever reason).
- 2.6. We will exclude you from participation in case: (i) we know or suspect you misuse(d) our services, (ii) we feel you acted in conflict with the goal of the promotion or (iii) if we believe you (tried to) damage(d) our reputation. In addition, we reserve the right not to pay out a prize to you in case one of the aforementioned situations becomes applicable to you. In this case we will draw another winner to replace you.

3. Promotion period

- 3.1. The promotion period runs from the 1st of December 2018 until and including the 28th of December 2018.

4. Prizes

- 4.1. Each prize is €10.000 (excl. gambling tax). The total value of the prize pool is €40.000 (excl. gambling tax).
- 4.2. Any gambling tax that may be due will be for our account and will be paid by us directly to the Dutch tax authorities.

5. Winner

- 5.1. During the promotion period we will randomly draw four winners. One winner will be drawn on each of the following dates:
 - the 7th of December 2018
 - the 14th of December 2018
 - the 21st of December 2018



- the 28th of December 2018

- 5.2. To participate in a draw you need to participate in the promotion the day before the draw. For the sake of clarity, this means, to participate in the draw on the 7th of December 2018 you need to have switched on the switch service after the start of the promotion, but before the 6th of December 23:59:59.
- 5.3. As a participant you will participate in all draws following the moment you became a participant, unless your participation (for whatever reason) has ended.
- 5.4. Each participant will have a maximum of one entry in each draw regardless of how often a participant has switched on the switch service.
- 5.5. The draws will be final and binding; no correspondence will be entered into.
- 5.6. After each draw, we will try to contact the winner. Did you win? Congratulations! Your prize will be credited to your bunq account within 14 days after the draw.
- 5.7. In case we are not able to reach you (get a reply) within a reasonable time (two or three hours) after the draw, you will lose the right to your prize and we will draw a new winner.
- 5.8. We may ask you for additional identification in case you won a prize. If you do not comply with our request for additional identification within a reasonable time, you will lose the right to your prize and we will draw a new winner.
- 5.9. Condition for receiving your prize is that you allow us to mention the fact that you won (incl. your name and picture), now and in the future, free of charge, for promotional activities, via any channel. If you do not agree to this condition, you will lose the right to your prize and we will draw a new winner.
- 5.10. Please inform us in case you want to use the switch service, but do not wish to participate in the promotion. In this case we will exclude you from the draws.
- 5.11. Prizes are personal, non-negotiable and non-transferable. You can only win one prize during the promotion period. If you have won a prize, we will exclude you from all subsequent draws.

6. Liability

- 6.1. Participating is at your own risk. We accept no liability for damages of any kind whatsoever resulting from your participation in the promotion and our use of your personal details.
- 6.2. We assume no liability in case a winner loses his/her right to a prize based on provision 2.5, 2.6, 5.7, 5.8 or 5.9, or if a winner refuses to accept the prize.

7. Miscellaneous

- 7.1. The bunq switch service rules apply to the bunq switch service. You can find the rules on our website (www.bunq.com). Please read them carefully before switching on the switch service.
- 7.2. Please be aware, you will be charged a fee if you decide to cancel the switch service after you have activated it and before the standard switch period of thirteen months has finished. At the time of writing this fee is €129,63.
- 7.3. By participating in the promotion you give us your consent for the processing of your personal data for the promotion and thereafter, taking into account all relevant regulatory provisions for data privacy. You can withdraw this consent at any time, this will immediately end your participation.
- 7.4. We may at our own discretion, and without prior notice, change these rules and/or prizes, and/or terminate the action prematurely, without being liable for any damages.

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- 7.5. This document concerns a translation. In case of any discrepancies, unclarities or conflicts between this version of the Game Rules and the Dutch one, the Dutch rules shall prevail.
- 7.6. The promotion and these rules are governed by Dutch law. Any dispute arising out of or related to the action can exclusively be submitted to the competent court in Amsterdam.
- 7.7. For complaints or questions, you can contact us via our support chat or by sending an email to support@bunq.com. Our address is Naritaweg 131-133, 1043BS in Amsterdam.